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**Sioux City Truck and Trailer Inc.**

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Sioux City, IA 51111  
Phone: (712) 258-2444  
Fax: (712) 258-8106

[www.northamericantrucktrailer.com](http://www.northamericantrucktrailer.com)

**Customer:** HOLLOWES TRUCKING INC.

144250 3810 LOG AVE  
HOSPERS, IA 51238

712 752-8644

**Ship To:** HOLLOWES TRUCKING INC.

3810 LOG AVE  
HOSPERS, IA 51238

REPRINT CUSTOMER

INVOICE

Work Order

SC5410

Invoice Date: 10-31-19

Page 1 of 6

Year	Make / Model	VIN	License	Mileage	Unit / Stock	Color
2011	VOLVO / VNL64T	4V4NC9GH95N382718		968784	26998	
Open Date / Time	Delivery Date	Complete	Engine Hours	Key Tag	Service Writer	P.O. Number
10-12-19 / 10:30AM	07-14-04	10-30-19	28620.0		101*bwp	
Engine Model / Serial #		Transmission Model/Serial #		Rear Axle Model / Serial #		
D12*419362*D2*A / D12*419362*D2*A		LB04007229 / LB04007229		/		
Memo	ARLIN HOLLOWES 7123951351					

1 CSA Check 22 Inspection Quick Care / Ride Assured is a basic service and Vehicle Inspection Inspection done

2 DIAG CHECK ENGINE LIGHT

CAUSE:

CORRECTION:

38412- Pulled truck into the advanced bay, hooked up computer and checked codes . 38412-test egr sys - found #1 jumper pipe leaking and # 2 only opens to 81% , EPG valve has openshort .

38412- EGR valves need resealed , EPG valve needs replaced . 13912 During test drive a check engine light came on.

Brought truck back into shop, hooked up and printed faults. There were 4 inactive faults, list attached. Started to trouble shoot code MID 128 PPID 124 FMI 4. Checked fuse and found ok.

13912 Continued trouble shooting code mid 128 ppid 124 fmi 4. Had 12v at pins 1&7 with key on. Activate valve and code would become active and was not getting voltage at pin 2. Determind valve is bad after all.

13912 Continued to trouble shoot fault code. Removed air cleaner assembly and egr shield. Removed valve cover to inspect connections at oil control valve.

TOTAL LABOR

1,524.00

3 REPAIR CHECK ENGINE LIGHT

CAUSE:

CORRECTION:

PLEASE SEE REVERSE SIDE FOR ADDITIONAL DISCLOSURES.

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10181-started removing brackets and things out of the way to get engine harness out. started removing engine belts so I could remove the alternator out of the way.

13912 Removed air cleaner assembly, valve cover, and removed the engine harness. Removed fan belts for replacement and found where tensioner mounts to front cover bad. Tensioner and cover needs replaced. Got price quote and approval. Started to reseal egr valves and pipes. 13912 finished installing engine harness as far as could until front cover is installed.

13912 Installed air cleaner assembly, bumper ends. Checked fault codes, had active code for left side repeater. Replaced repeater bulb, tech supplied. Cleared inactive codes and ran.

13912 Ran a egr valve and epg test. All test passed with no check engine light returning.

13912 Traced down wiring, found a dislodged pin in connector fcn 2, pin j. Also found in harness the ecm power feed wire worn almost completely through. Repaired wiring and sent on another test drive.

TOTAL LABOR 2,349.50  
TOTAL PARTS 3,965.98

Qty	Part Number	Desc	List	Unit	Extended
2	85113699	KIT	237.02	118.51	237.02
1	H11	H11 BULB	5.60	5.35	5.35
1	20491756	V-RIBBED	43.73	38.27	38.27
1	20430368	V-RIBBED	18.14	10.45	10.45
		B/O RELEASE SCE8568 CONFIRM # 19755			
1	20448956	FITTING	12.38	10.83	10.83
		B/O RELEASE SCE8569 CONFIRM # 19756			
		B/O RELEASE SCE8578 CONFIRM # 19770			
		B/O RELEASE SCE8612 CONFIRM # 19830			
1	20491755	BRACKET	151.38	132.46	132.46
		B/O RELEASE SCE8624 CONFIRM # 19840			
1	20491253	CABLE CHA	96.52	84.46	84.46
1	994387	FLANGE SC	4.51	3.96	3.96
1	20514410	HEAT SHIE	27.09	23.70	23.70
1	833244	SPACER SL	8.14	7.12	7.12
		B/O RELEASE SCE8644 CONFIRM # 19889			
2	20504594	HOSE	187.00	93.50	187.00
2	20504592	FITTING	65.08	32.54	65.08
2	85107012	FITTING	105.94	52.97	105.94
6	983472	CABLE TIE	3.36	0.56	3.36
24	CT05317	TIE-CABLE	4.32	0.18	4.32

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<b>Memo</b>	ARLIN HOLLOWES 7123951351					

16	3964604	BUSHING	62.72	3.92	62.72
1	21123014	SEALING S	131.33	114.91	114.91
1	21599201	WIRING HA	1,232.45	821.64	821.64
1	3165064	TIMING GE	2,277.35	1,518.23	1,518.23
1	85013115	DRIVING D	793.74	529.16	529.16

4 LEFT LOW BEAM HEADLIGHT OUT

CAUSE:

CORRECTION:

38412- check lighting

10181-removed and installed left hand headlight bulb. Lights work as the should now

TOTAL LABOR

63.50

5 DIAG LOW COOLANT LIGHT - DRIVER HAS CHECKED AND FULL OF COOLANT

CAUSE:

CORRECTION:

13912 Could not duplicate low coolant light. Did a visual check and had proper amount of coolant. May have been a harness issue.

TOTAL LABOR

25.40

6 REPAIR LOW COOLANT LIGHT DRIVER HAS CHECKED AND IT IS FULL OF COOLANT  
Could not duplicate this LOW COOLANT issue, we believe this was fixed in another repair.

7 REPLACE ENGINE BELTS

CAUSE:

CORRECTION:

13912 Went to replace belts and found tensioner moves on front cover. Front cover is worn not holding tensioner in place. Got a price quote for cover replacement. Customer okay'ed repair.

13912 Removed belt tensioner to confirm damage. Front cover is damaged. Recovered coolant and freon.

13912 Removed egr crossover piping, upper gear cover. Drained coolant, recovered freon. Removed upper coolant piping. Tried to remove transmission cooler lines from radiator and they are frozen. Noted that acc drive is leaking. Got a price quote for new lines, fittings and a acc drive. waited for approval. Removed a/c compressor. and parts that could be taken off.

13912 Cut transmission cooler lines and started removing support in

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front of radiator.

13912 After getting cooling package out, removed lower gear case. Cleaned block, Swapped sound deading cover to new gear case. Installed new gear case. Cleaned and installed upped gear case. Installed new acc. drive.

13912 Installed new wiring shield, engine fan, a/c compressor and alternator.

13912 Installed new tensioner and belts. Installed fan hub and blades. Installed schroud. Replaced fitting in radiator and installed cooling package. Refilled coolant and charged a/c with what came out. Replaced fittings in transmission and installed new hoses.

TOTAL LABOR 2,540.00  
TOTAL PARTS 372.06

Qty	Part Number	Desc	List	Unit	Extended
1	20714247	SEALING S	29.45	25.78	25.78
1	967344	O-RING	14.60	12.78	12.78
1	3830184	SEAL	16.99	14.86	14.86
2	3979639	PLANE GAS	42.70	21.35	42.70
1	8149301	GASKET	7.86	6.88	6.88
1	967944	O-RING	4.67	4.08	4.08
3	HWC01045	SPACER-RO	5.67	1.89	5.67
1	190252	O-RING	1.35	1.19	1.19
1	984752	FLANGE SC	2.57	2.24	2.24
12	CT05512	TIE-CABLE	4.20	0.35	4.20
1	21631484	BELT TENS	364.76	251.68	251.68

8 REPLACE EPG VALVE

CAUSE:

CORRECTION:

13912 Found out that customer complaint that fuse for valve keeps blowing. Was instructed to replace valve. Went to remove valve and found that it is a new style valve. Need to wait until harness is replaced to diag complaint.

13912 Replaced epg valve, operated it several times. Sent on test drive.

TOTAL LABOR 254.00  
TOTAL PARTS 671.89

Qty	Part Number	Desc	List	Unit	Extended
1	22539850	VALVE	1,007.83	671.89	671.89

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Memo	ARLIN HOLLOWES 7123951351					

9 RESEAL EGR VALVE

CAUSE:

reseal egr valves

CORRECTION:

13912 Removed piping and egr valves. Cleaned and reassembled with new clamps and gaskets. Ordered new track /heat shield for egr wiring because old is so broken up.

TOTAL LABOR

317.50

SHOP SUPPLIES

350.00

SLS-SVC CUST LBR TRK

7,073.90

SLS-PTS P&A RO MECH

5,009.93

OTHER SUPPLIES-SVC

350.00

SALES TAX

870.37

PLEASE PAY THIS TOTAL

13,304.20

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